



Management Report to Council








This Month

- LEO Grants - Page 2
- Broadband - Page 3
- Tourism Ireland Development Plan - Page 3
- Climate Action Page 12
- Irish Water Investment Plan - Page 17
- Irish Water Infrastructure Projects - Page 18
- Rural Water Programme - Page 24
- Housing Delivery - Page 28
- Seanad Elections - Page 36

March dates for your Diary

<u>Monday</u>	<u>Tuesday</u>	<u>Wednesday</u>	<u>Thursday</u>	<u>Friday</u>
<u>2</u> 10am Infrastructure SPC Mtg – Thurles MD	<u>3</u>	<u>4</u>	<u>5</u>	<u>6</u>
<u>9</u> 09:30 CPG Mtg 11:00 TCC Plenary Mtg	<u>10</u>	<u>11</u>	12	<u>13</u>
<u>16</u> 10am LCDC Mtg – Littleton 10:30am Thurles MD Mtg	<u>17</u>	<u>18</u> 16:30 Clonmel BD Mtg	<u>19</u> 10am Nenagh MD Mtg	<u>20</u>
<u>23</u> 11am Tipperary- Cahir-Cashel MD Mtg	<u>24</u>	<u>25</u>	<u>26</u> 14:00 Carrick-on-Suir MD Mtg	<u>27</u>
<u>28</u>	<u>29</u>	<u>30</u>	<u>31</u>	

Report at a Glance

	Community & Economic Development & Tourism	1 - 6		Environment & Climate Action	7 - 16
	Water Services	17 - 27		Housing	28 - 33
	Corporate Services & Human Resources	34 - 47			



Community and Economic Development Directorate
(LEO & TOURISM)

<u>New Policy/Strategic Issues;</u>			
Policy Changes/Updates	Date Adopted	Progress in Previous Month	Next Stage
Tipperary Tourism Product Development Plan 2020 - 2030		Plan development commenced, research and consultation currently underway.	Consultation and draft plan
Munster Vales Strategic Plan		Plan development commenced, research underway.	Consultation.
Lough Derg Visitor Experience Development Plan		At screening stage	Due for adoption in May 2020

<u>Directorate Priorities</u>		
Major Current Issues	Progress to date	Next Stage
Tipperary Tourism Product Development Plan		
Delivery of the Tourism Marketing Tender 2020	Procurement Complete	Roll out marketing actions.
Regional Enterprise Development grant for new Innovative Engine in Tipperary	Grant of €500,000 secured. Met with enterptie Ireland to agee process	Awaiting final offer from EI and then Procure architects
Support RRDF bids from STDC and RHI for (a) food centre of excellence at Rockwell and upgrade to Racecourse at Limerick junction	Applicaitons lodged on 28 th February	Await outcome of Government deciison
WIFI4U: 6 towns	Contract for installation signed	Planned Installation comleted by May 2020

LECP

Economic Action plan review of 2019 and draft 2020 Action plan updated and presented to LECP Advisory group and Economic SPC. To be presented to the full Council at the March meeting.

Food Centre of Excellence

TCC Project team met with the Spiritans in January to progress the project. An application for Category 2 RRDF funding will be submitted for the RRDF deadline of

February 28th. Currently working on this application.

TIPPERARY PROPERTY PORTAL

Property Portal is live and operational. Working with IT department and IDA on

some improvements. The portal is being updated on a fortnightly basis through DAFT.

LEO Grants

To February 2020, the local Enterprise Office has committed €161,529 in grant assistance to 20 projects. This committed figure is distributed between the 4 types of grant-assistance as follows;

Priming Grants (3- €74,395); Business Expansion Grants (2-€34,000) Feasibility Grants (2-€30,000) and Technical assistance grants (13- €23,134)

The committed amount of €161,529 includes a refundable element of €10,200 that is repayable to LEO Tipperary. The grants approved will leverage a capital investment of over 593,868 million in Tipperary.

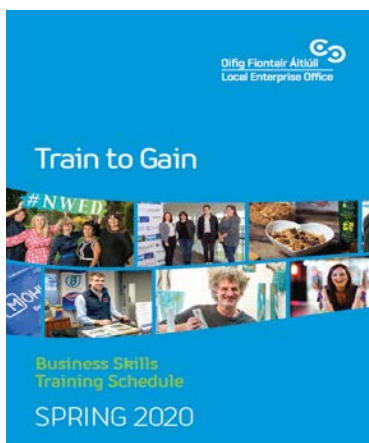
The Priming and Business Expansion grants approved to date have the potential to yield 15 full time job equivalents at an average cost per job of €7,226 which represents an excellent return for EU and Exchequer funds.

Entrepreneurial and Capability

Development

Our Spring **Train to Gain** booklet is now released, covering a wide variety of more than 20 training programmes, ranging from Social Media / IT and Financial Management to Start Your Own Business and Customs Procedures.

All programmes can be viewed and booked on our website: <https://www.localenterprise.ie/Tipperary/Training-Events/>



Local Enterprise Week takes place from March 2nd – 6th, with a diverse and dynamic array of seminars, mentoring, workshops and networking events, with an e-Commerce masterclass and a Women in Business brunch proving particularly popular.



BREXIT Supports

With the ongoing uncertainty around the impact of Brexit, Tipperary LEO is continually supporting SMEs throughout the county by providing one-to-one mentoring and numerous seminars and workshops. Participants gain an important overview of relevant trade and customs procedures to ensure compliance with international export and import requirements, and benefit from the knowledge of industry experts.

Student Enterprise Programme

The County Final will take place in LIT Thurles campus on March 12th and as with every year, the standard of entrepreneurship from the secondary school students of Co. Tipperary is exceptional. Special guest, Clonmel native Dayl Cronin of boy band Hometown will attend the County Final to mingle with the students.



Clonmel students at the 2019 National Final

Green For Micro

In conjunction with Local Enterprise office Tipperary & Enterprise Ireland, a **Green For Micro** breakfast briefing in Anner Hotel on 18th February attracted local business owners eager to reduce their carbon footprint. Local entrepreneurs Ger Crosse and Philip Fryday discussed their efforts to build sustainable businesses.



Green For Micro breakfast briefing

Initium South East is a new support programme designed to spark ambitious, high potential start-up companies and provides a bootcamp, mentoring sessions, industry champion support & networking, as well as business supports and funding applications to the value of €2,000 for a programme fee of €150.

Incrementum South East is a €4,000 opportunity for companies to realise Future Jobs Focus, with one-to-one financial mentoring and bespoke training in both

Export and Agile/R&D. Successful companies will then be guided into the Enterprise Ireland support and funding system.

Broadband

WIFI4U: Contracts were signed with **Magnet Networks**, IDA Business and Technology Park, Clonshaugh, Dublin 17, to install, operate and maintain free WIFI in six Tipperary Towns: Clonmel, Nenagh, Thurles, Roscrea, Carrick-on-Suir and Tipperary Town.

The next stage of the process is to plan the phased delivery and thereafter commence the Network deployment in County Tipperary. **Magnet Networks** commits to complete this project ahead of the 29th May 2020 deadline.

There is some confusion between WIFI4U and 5G. The planned **Magnet Networks WiFi4EU Network in County Tipperary** will **NOT be using 5G technology.**

This is a free **public WiFi Network only.**

Town	areas
Nenagh	Bamba square and centre
Thurles	Library/Source Theatre and playground
Roscrea	Castle Street / Town Centre
Clonmel	Mick Delahunty Civic Area - Part of O'Connell Street/ Gladstone Street
Carrick	New Street Main street
Tipperary	Excel, main Street and The Plan

TOURISM

Tourism Product Development Plan

Work has commenced on the development of a Tourism Product Development Plan for Tipperary, research and consultation is



currently underway with a draft plan expected in April 2020.

Fáilte Ireland Developed an Emerging Destination Towns Capital Investment Programme 2019

Funding secured for Cashel to deliver actions from the Cashel Destination Town Plan (expect €500,000 to be matched by €250,000 from Tipperary County Council).

Nenagh was unsuccessful on this occasion.

Outdoor Recreation and Infrastructure Scheme – Department of Rural and Community Development

Funding secured by tourism section for the following projects:

- Suir Blueway Tipperary – Way Markers, Bike Racks and Marketing. (€25,000)
- Lough Derg Blueway – PR and Marketing Campaign. (€25,000)
- Take A Hike, PR and Marketing Campaign – to promote Tipperary as a walking and hiking tourism destination. (€25,000)

Funding was also secured under this scheme for:

St. Declan's Way (Cashel to Loughkent, New Inn)	Re-developmen t of existing walking route.	Area between Wallors Lot, Cashel to Loughkent, New Inn	€25,000
Provision of carpark at Glencushabinna, Glen of Aherlow	Provision of carpark involving clearance of site and surfacing of area.	Glencushabinna, Glen of Aherlow	€22,000

Measure 3:

Tipperary County Council recently received approval for a €500,000 grant (project cost of €630,000) towards upgrade of the Suir Blueway under Outdoor Recreation Improvement Scheme (ORIS Measure 3). The application was prepared by community and economic development in close cooperation with Carrick, Clonmel and Tipperary Cahir Cashel MDs, and involves.

- a) Works at Sean Healy Park;
- b) **Suir Island House and Millrace**
- c) **Improvements to Swiss Cottage to Cahir (Clogheen Road).**
- d) **Improvements to Trail at Clashganny, Newcastle linking to Suir**

Fáilte Ireland Platforms for Growth

Unfortunately both applications (Cashel Tourism and Recreation Park and Nenagh Gaol) did not proceed to stage three and were unsuccessful. The Council will now look at alternative funding opportunities to progress the projects in Nenagh and the development of Cashel Tourism and Recreation Park.

Cashel Destination Town

The Cashel Destination Town Interim Report was completed in August 2019; the final report is expected in April, further business supports will be rolled out to support the plan by Fáilte Ireland later this year. A major outcome of the report is a collaboration between Fáilte Ireland, the OPW and Tipperary County Council who are currently working together to select a suitable site for the development of a new visitor reception / hub for the Rock of Cashel and visitors to Cashel generally. This is a major development that will have many positive effects on the development of Cashel as a visitor destination.

Tipperary Museum of Hidden History

The redevelopment of Tipperary County Museum, as the first element of the Flights of Discovery tourism plan for Clonmel, is now complete. The launch of the new visitor experience took place on October 24th. Tipperary County Council appointed Plunkett PR to assist with promotion of the launch and new visitor experience. This promotion directs visitors to www.tipperary.com and promotes the museum as a new experience in Tipperary and Irelands Ancient East. To date we have welcomed the Irish Examiner and Irish Country Living Magazine on familiarisation trips, this is in addition to positive press in the Irish Times, Sunday Times, Irish Examiner, Irish Independent, Woman's Way magazine, local papers and Tipp FM.



Launch of www.tipperary.com

The launch of www.tipperary.com was very successful with an attendance of 75 at Tipperary Excel on January 28th. Feedback on the website to date has been overwhelmingly positive. Excellent coverage of the launch was secured in local press and radio.



Launch of new Heritage Trail Signage in Tipperary Town

Fáilte Ireland, supported by Tipperary County Council, upgraded the historic town signage trail in Tipperary town during 2019. The trails in Tipperary Town, Fethard and Cashel will be upgraded over the coming 12 months. The signs were redesigned and reworded to align with Irelands Ancient East and also now incorporate the Butler Trail branding and allow Tipperary Town to join the Butler Trail.



Tourism Day – 17th April



A new concept called Tourism Day-20, an Irish Tourism Industry Confederation (ITIC) initiative, has been announced where for one day of the calendar year there will be a spotlight on the tourism sector to encourage the domestic market to become a tourist for the day. This initiative is supported by Tipperary County Council & Tipperary Tourism.

Tourism Marketing Tender 2020

Marketing services for Tipperary Tourism and other initiatives funded under the ORIS scheme were tendered for during January and February. Evaluation has taken place and the successful tenderer will be appointed in the coming days. The new contract will commence in March and marketing campaigns for 2020 will roll out from late March.

Fáilte Ireland Marketing Plans Launches for IAE and IHH

Domestic marketing campaigns were launched for both Irelands Ancient East and Irelands Hidden Heartlands on February 14th, both focus on the home holiday market this year and we will leverage off both campaigns across our digital platforms.

Tipperary Food Experiences & Tipperary Breakfast Champions

Tipperary Tourism is supporting Tipperary Food Producers to roll out the Tipperary Breakfast Champions initiative again in 2020. Furthermore ten Tipperary Food Producers will be providing tours of their food experiences this year; details will be circulated when available.

Munster Vales

- The new www.munstervales.com website was launched on February 13th.

- The development of a strategic plan for Munster Vales commenced in February, a public consultation meeting will take place at Cahir House Hotel on March 24th from 7-9pm.
- A marketing and training plan for the year has been agreed.

Lough Derg

- The new Lough Derg Visitor Experience Development Plan is currently at screening stage and is on schedule for completion in late May.
- A marketing plan for Lough Derg for 2020 has been developed and will roll out during the year.
- Project work is due to commence on the design of Discovery points around Lough Derg.

Environment & Climate Action Directorate

Policy/Strategic Issues

Policy Changes/Updates	Progress to date	Next Stage
------------------------	------------------	------------

SPC	An SPC meeting of the Environment & Climate Action Committee was held on the 23 rd February. Topics covered were presentations on water quality in the county and an outline of the 2020 Energy Plan.	
-----	--	--

Directorate Projects

Environment H&S Systems ISO14001 and OHSAS18001

The section was accredited following the NSAI audit.

Public Awareness Events

Staff attended the launch of 3 year Plan for Emly Tidy Towns on Friday, 17th January, 2020 and gave a talk to group on environmental matters.

Neighbourhood Initiative with Abbey School, Tipperary Town.

The Environment & Climate Action Section in collaboration with Abbey School, Tipperary Town carried out a “neighbourhood initiative” in which 26 Irish native mature trees were planted by the Transition Year Students. These trees are helping to promote biodiversity in the area and include scots pine, hazel, birch and rowan. This initiative will be of benefit to the Rive Ara walkway





Attendance at Tankerstown National School at their Green Awareness Day



Plastic Free Awareness

Staff attended Dolans Super Valu, Cahir to encourage shoppers to remove plastic packaging from purchases at the store. Staff met with 418 people over 2 days in February and provided information on environmental issues. Approaches were made to a number of other outlets who declined to participate in the initiative, as they are still working on their plans.

Other Promotions

Mobile pop up stands promoting various themes on environmental matters are currently on display in libraries and credit unions.

Staff will be out at the following marts distributing packs of wildflowers promoting biodiversity.

- Cahir Mart – Wednesday, 4th March
- Tipperary Town Mart – Friday, 6th March
- Cashel Mart – Saturday, 7th March.



National Spring Clean

Registrations will open for the An Taisce's National Spring Clean which takes place during the month of April. Clean up packs will be provided and arrangements made for the collection and disposal of the waste collected.

Burial Ground Maintenance /Tidy Town grants

Burial ground maintenance grants and tidy town grants were advertised in the local papers in February. 233 burial ground application forms and 110 tidy town application forms were issued to interested parties.

Derelict Sites

Engagement is ongoing with property owners in relation to derelict sites. 22 derelict sites legal notices were issued in 2019.

Veterinary Services

Dogs

A total of 1131 dog licences were issued to date. The Annual Return in respect of Dog Control for 2019 was submitted.

District	No licences issued
Nenagh	317
Clonmel	262
Carrick on Suir	136
Thurles	258
Tipperary/Cahir/Cashel	158
	1131

Horses

The number of horse queries processed totalled 17 and resulted in 8 horse pickups. The council is working with relevant stakeholders to address the issues of stray horses on our public roads and lands.



Abattoirs

Tipperary County council currently has 16 Abattoirs, 2 Poultry Plants, 22 Small Meat Manufacturing Plants, and 1 vehicle that are inspected on a regular basis.

To date 64 AM/PM inspections were completed by veterinary officers where a total of 166 Bovine (Cows), 582 Ovine (Sheep), 12 Porcine (pigs) and 454 Deer were processed through the abattoirs.

At the end of 2019 786 AM/PM inspections were completed by veterinary officers where a total of 2015 Bovine (Cows), 6762 Ovine (Sheep), 88 Porcine (pigs), 15 Caprine (goats) and 4721 Deer were processed through the abattoirs.

LANDFILLS	Next Stage
Donohill	
The Civic Amenity Site is open and accepting waste from the public. The landfill is closed and the monitoring in accordance with its waste licence conditions is ongoing.	Regular operation of CAS. Continue with the monitoring of the closed landfill.
Ballaghveny	
The intensive groundwater monitoring programme commenced in September 2019 is continuing.	Regular water / groundwater sampling.
Tenders for the enabling works to the landfill infrastructure to facilitate the acceptance of waste at the site have been received and are being reviewed.	Proceed with the decision to award construction contracts.
Tipperary Town	
Monitoring of the three new gas wells has been completed and progress with the design of remediation works and associated assessments.	Progress landfill remediation design and associated assessments.
Historic Closed Landfills	
Monitoring of boreholes is ongoing by the site investigations contractor. Environmental Risk Assessments (ERA) at four historic closed landfill sites to be progressed.	Analysis of samples taken for analysis in Q1 2020 and progress and associated assessments.
Carrick-On-Suir	
Appointment of consultant for the preparation of the remediation design is to be completed.	Proceed with investigations to inform an ERA of the site.



**Civic
Amenity Sites**

Since January 17,843 customers have used the Civic Amenities

Waller's-Lot	3,754
Carrigeen	3718
Nenagh	5,114
Roscrea	3,290
Donohill	1,967

Waste Management/Enforcement

The Annual RMCEI (Recommended Minimum Criteria for Environmental Inspections) Plan for 2020 and the Inspection report for 2019 was submitted to the Environmental Protection Agency.

The national **Free WEEE Collection** dates organised by WEE Ireland are as follows

Thurles Mart 16th May, Templemore Mart 23rd May, Fair Green Car park Carrick on Suir 23rd May and Cahir Mart 30th May

The annual **Farm Film Plastic Collection Service** is at calendar planning stage by the Irish Farm Film Plastics Group (IFFPG), dates will be provided to Local Authorities in March 2020.

Litter Fines

9 Litter offences were detected and 9 fines were issued, 2 fines were appealed and cancelled.

Environmental Enforcement

A prosecution for unauthorised waste activity at Templemore/Thurles Municipal District under Section 32, and 39 of Waste Management Act: is listed for April. Directions under Section 14 of the Waste Management Act was served on 4 sites to cease waste activity and to clean the sites.

CCTV Surveillance

CCTV surveillance is currently operational at the following locations where dumping was reported – Carrick On Suir, Killenaule, Mullinahone, Fethard, Borrisleigh, Nenagh and Tipperay town.

Environmental Checkpoints with Roads Policing:

2 Checkpoints undertaken, 12 vehicles regulated by waste legislation were stopped, no environmental offences were detected.

Waste/Env Regulated Inspections

WEEE = 3 Batteries= 3 Packaging= 6 Plastic Bag Levy = 3

WASTE Authorisations

Waste Facility Permits – 1 review received and deemed invalid, 1 Transfer received is under consideration.

Certificates of Registration: - 1 Application received and is under Consideration. 1 Surrender Received.

Annual Environmental returns

The 2019 returns for waste disposal generated by the local authority were submitted to the National Waste Collection permit office. The 67 commercial waste collectors are also due to submit their 2019 returns to the NWCPO by the end of February. The 2018 returns from 56 collectors were validated and checked by the waste team and a further 6 collectors returns are under query.

Household Waste Inspections

House Hold Waste inspections are planned for March & April at locations where illegal dumping has been reported.

Climate Action



Climate actions delivered by Tipperary Co Co were highlighted as part of the national social media campaign “Your Council working for you on climate change”. These actions include the installation of EV Charging points across the county, distribution of over 3,000 trees to communities in the last 3 years, promotion of biodiversity through the Tipperary Wild on Flowers Initiative, the upgrade of 20% of the Public Light Infrastructure to LED. The machinery yard purchased 2 electric vans and trialed a number of heavy duty vehicles powered by non fossil fuel. A number of green initiatives with communities and schools (Green Schools, Tipperary Green business Network) were undertaken.

Energy

Plans are progressing to install 10 EV charging points across the county.

The Energy Action plan for 2020 is agreed and includes projects targeted at increasing energy efficiency to meet the 2030 targets.

4 Better Energy Community grants applications were submitted to the SEAI for funding

The 2019 SEAI Energy performance Report indicated Tipperary Co Co had achieved an energy performance improvement of 37% over the baseline and exceeded the target set for 2020. The energy savings are attributed to projects in the energy action plan e.g. public lighting upgrade and energy efficient measures in buildings.

TEA completed the SI426 Energy Audit, which monitors our total delivered energy consumption, which is apportioned as follows: Public Buildings 45%, Transport fuel 29% and public lighting 26%. The audit will assist in identifying projects to meet the 2030 targets of a 50% Energy efficiency level and 30% absolute CO2 reduction level.

The installation of PV arrays on three buildings is progressing under Community Virtual Power Plant initiative.

Completed an energy efficiency and thermal comfort project in the Source Arts Centre, Thurles.

Ballingarry Presentation Secondary School is planning to install PV arrays following the Transition year pupil's audit of the school energy usage.

Environment Protection

Air Pollution

In conjunction with the EPA, the section rolled out the monitoring programme under the CAFE directive and installed Air Quality Monitors in 3 towns: Tipperary Town, Nenagh and Clonmel.

Air Monitor Tipperary Town



A traffic emissions survey has been undertaken in Tipperary Town whereby tubes to detect NO₂ (Nitrogen dioxide) have been deployed at 12 sites throughout the town. Analysis will be undertaken monthly by an accredited laboratory and a full report should be completed by summer 2020.

Joint inspections have been undertaken under the Solid Fuel Regulations with Waterford City & County Council in January 2020. All suppliers inspected are found to be compliant with regulations.

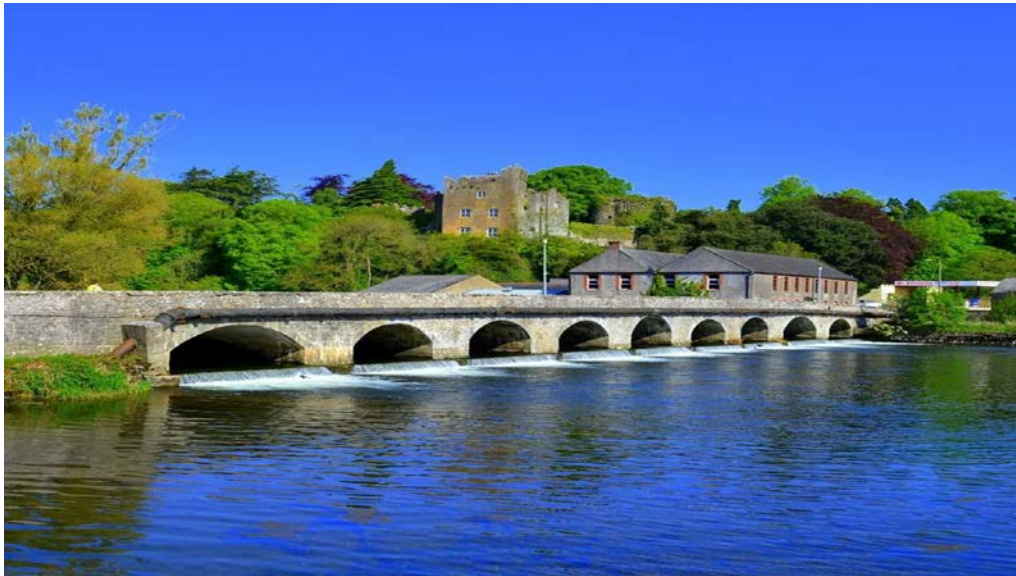
Air Pollution Act – Licensing – Enforcement

Petrol Stations, Dry cleaners & Motor vehicle spray painting shops and the smaller scale Pharmaceutical companies all require permits to operate and require inspection by approved assessors and the local authority. Permits are currently being processed.

Water Pollution /Agriculture

Water Framework Directive

Sampling has begun as part of WFD programme where 150 sites on 56 rivers are monitored and a total of 850 samples are taken annually. Each identified site is visited a minimum of 5 times per year and a selected number of sites (surveillance sites) are visited 12 times annually.



River Suir, Ardfinnan rated as Good Status

Water Pollution Act: S4 Discharge Licensing

Tipperary County Council has 49 registered facilities discharging to waters. A risk based approach to auditing and monitoring was undertaken in 2019 with ongoing compliance sampling (216 in total) for all sites and 10 sites identified as high priority due to the risk posed to water quality.

All 10 sites were subjected to on site audits and ongoing engagement with operators throughout the year in an effort to ensure full compliance with their license conditions. There has been excellent engagement process with all sites and an overall improvement in compliance. Target dates for improvement works have been agreed in some instances where operators have invested in upgrading their systems to achieve full compliance. Payments of fees were also actively pursued with almost a 100% compliance achieved.

The plan for 2020 is to further engage and support these businesses by developing an information/educational pack for operators on the Section 4 licensing process from sampling, operation of waste treatment systems and reporting.



Domestic waste Water treatment Systems programme

There are 41 Domestic Waste Water Treatment system inspections completed annually as per the EPA National Inspection Plan. There is an average of a 50% failure rate where improvement notices are served following inspections. This is largely due to old and subserviced infrastructure.

Farm Inspections

50 Farm inspections are planned for 2020 and unplanned inspections are also undertaken following the receipt of DAFM cross reports and complaints.

Source Protection Water

Developing a drinking water source protection plan is a priority for 2020 whereby the protection of drinking water from contamination is addressed through a series of activities including catchment assessments, farm inspections, private septic tank inspections, licensed discharge monitoring, planning assessments and pollution incident response.

Planning

The section reviews planning applications to ensure potential environmental impacts of proposed developments are identified and mitigated at planning stage. The following are the main areas addressed for potential environmental impact: Water Quality, Noise, Air, Dust Emissions and Waste management

Burial Grounds

- Land Acquisition has commenced for extensions to Fethard, Kilmore Burial Grounds.
- Site Suitability & Hydrological Assessment commenced for proposed extensions at Cloughprior & St. Marys Carrick –On-Suir.
- Land Acquisition negotiations are progressing for Cahir Burial Ground.
- The Council Law Agents have assessed the Draft Burial Ground Bye Laws under relevant Burial Ground legislation and have provided legal opinion and recommendations.
- Part 8 Drawings were completed for Boher Burial Ground.
- Boundary Treatment works were completed at New Lawn Cemetery at Shanrahan Burial Ground.
- Minor Works have commenced in St. Patrick’s Thurles, Moyne, Templederry & Ninemilehouse Burial Grounds.
- Minor maintenance works were carried out at various Burial Grounds in the county.

Open/Closed Complaints 1st January 2020 – 25th February 2020

Complaint Description	Tipperary/Cahir Cashel		Thurles		Nenagh		Clonmel		Carrick-on-Suir	
	Open	Closed	Open	Closed	Open	Closed	Open	Closed	Open	Closed
Air	6	2	3	0	0	2	7	3	0	2
Derelict Sites	0	0	0	0	1	0	0	1	0	0



Dog Control	13	18	2	32	2	17	7	8	4	6
Litter	16	51	17	27	10	39	38	12	3	28
Noise	0	0	3	0	2	0	0	1	1	0
Veterinary	0	3	0	1	1	2	2	1	0	0
Waste Enforcement	1	1	3	1	3	3	1	0	1	1
Water	3	2	2	3	1	1	2	2	0	1
Complaints Open	39		31		20		57		9	
Complaints Closed		77		64		64		28		38
Total Received		116		95		83		85		47



WATER SERVICES MANAGEMENT REPORT

COUNCIL MEETING 09 MARCH 2020

IRISH WATER INVESTMENT PLAN:

Irish Water has submitted its Third Interim Revenue Control proposal (known as IRC3), to the Commission for the Regulation of Utilities (CRU) for the period from 01 January 2020 to 31 December 2024. This incorporates Irish Water's Investment Plan for the period 2020-2024. In relation to same, the CRU published a consultation paper on 31 July 2019, which set out the CRU's proposals regarding Irish Water's allowed revenue for the period 2020-2024. The consultation concluded on 11 September 2019 and the CRU's final determination has been made with the publication of its Decision Paper on 05 December 2019.

This Decision was taken against the backdrop of the new funding model for Irish Water brought about by:

- the Water Services Act 2017;
- the publication by Mr. Eoghan Murphy, TD, Minister for Housing, Planning and Local Government, of the Water Services Policy Statement on 21 May 2018, and
- his approval of Irish Water's Strategic Funding Plan 2019-2024 on 08 November 2018.

The Decision Paper was accompanied by Irish Water's Updated Investment Plan 2020-2024, submitted by Irish Water in November 2019 to the CRU for review.

Investment is prioritised where it can deliver the most urgently needed improvements in drinking water quality, leakage, water availability, wastewater compliance, efficiencies and customer service.

The table hereunder provides an update of the current status of capital projects in County Tipperary.



Irish Water Infrastructure Projects for County Tipperary:

A. Schemes in Construction	Contract Name	Consultant	Contractor	Current Scheme Status
Water Conservation Stage 3 Nenagh (Contract Cost €1.47M)	Water Conservation Stage 3 Nenagh	J.B. Barry and Partners Limited	Balfour Beatty plc	Snagging to be completed and Irish Water to close the project out.
Nenagh Sewerage Scheme (Contract Cost €2.9M)	Nenagh Wastewater Network Advanced Works	J.B. Barry and Partners Limited	Balfour Beatty plc	Snagging to be completed and Irish Water to close the project out.
Clonmel Town and Rural Water Supply Scheme (Advance Works) (Contract Cost €2.2M)	Storage North of Clonmel (Reservoir) at Giantsgrave, Clonmel, and Pipelines	Nicholas O'Dwyer Limited	John Cradock Limited	Snagging to be completed and Irish Water to close the project out.
Thurles Regional Water Supply Scheme Contract 2 (Water Treatment Plant and Pipelines) (Contract Cost €9.5M)	Thurles Regional Water Supply Scheme Contract 2 Design Build Operate (DBO) Water Treatment Plant at Bohernacrusha, Holycross, Thurles and Pipelines	Nicholas O'Dwyer Limited	Glan Agua Limited	Contract ongoing. Completion expected in July 2020.
Burncourt Regional Water Supply Scheme (Contract Cost €2.27M)	Mechanical and Electrical Works at Ballylooby Springs at Scart East, Ballylooby, including Reservoir at Kilroe, Ballylooby	Nicholas O'Dwyer Limited	Response Engineering (part of Ward and Burke Limited)	Contract ongoing. Completion expected in April 2020.

B. Schemes at Pre-Construction / Design	Contract Name	Current Scheme Status
Clonmel Town and Rural Water Supply Scheme (Water Abstraction, Water Treatment Plant and Pipelines)	Clonmel Town and Rural Water Supply Scheme – Water Intake Works, Water Treatment Plant, Reservoirs and Pipelines (Design Build	Nicholas O'Dwyer Limited Engineering Consultant. Design ongoing. Preparing EIA, Water Abstraction Order, CPO and Planning Application.



	Operate (DBO) Contract)	EIA screening application request submitted to Tipperary County Council and Waterford City and County Council planning authorities on 22 July 2019.
Roscrea Sewerage Scheme	Drainage Area Plan (Strategy, Optioneering and Future Solutions Design)	Jacobs Engineering Consultant. Model built and verified for existing network. Report to be issued Q1 2020.
Thurles Sewerage Scheme	Drainage Area Plan (Strategy, Optioneering and Future Solutions Design)	Jacobs Engineering Consultant. Model built and verified for existing network. Report to be issued Q1 2020.
Nenagh Sewerage Scheme (Design Build Operate (DBO) 1 year operate, operate starts once contract signed)	Wastewater Treatment Plant and Network Upgrade	Arup Engineering Consultant. Preparing EIA and Planning Application, which are anticipated to be submitted in Q2/Q3 2020. Construction anticipated to start in mid 2021.
Nenagh Sewerage Scheme	Drainage Area Plan (Strategy, Optioneering and Future Solutions Design)	Arup Engineering Consultant. Model build due for completion in Q1 2020.
Ballina Wastewater Treatment Plant	Wastewater Treatment Plant Upgrade	RPS Engineering Consultant. RPS to progress with full design, EIS and planning documentation. Planning Application to be submitted in Q2/Q3 2020.
Newport Wastewater Treatment Plant	Wastewater Treatment Plant Upgrade assessment	RPS Engineering Consultant. RPS Feasibility Report reviewed by Irish Water. Irish Water confirmed upgrade details. Design phase commenced.
Tipperary Wastewater Treatment Plant	Wastewater Treatment Plant Upgrade assessment	RPS Engineering Consultant. RPS Feasibility Report reviewed by Irish Water. Irish Water confirmed upgrade details. Design phase commenced.



Cashel Wastewater Treatment Plant	Wastewater Treatment Plant Upgrade assessment	RPS Engineering Consultant. RPS Feasibility Report reviewed by Irish Water. Irish Water confirmed upgrade details. Design phase commenced.
Fethard Wastewater Treatment Plant	Wastewater Treatment Plant Upgrade assessment	RPS Engineering Consultant. RPS Feasibility Report reviewed by Irish Water. Irish Water confirmed upgrade details. Design phase commenced.
Cahir Wastewater Treatment Plant	Wastewater Treatment Plant Upgrade assessment	RPS Engineering Consultant. RPS Feasibility Report reviewed by Irish Water. Irish Water confirmed upgrade details. Design phase commenced.
Goatenbridge Water Treatment Plant	Water Treatment Plant Upgrade assessment	Glan Agua appointed to prepare preliminary design and costing of upgrade to IW brief.

In 2020, Irish Water restructured the delivery of the Investment Plan into three streams, as follows:

- (1) Water Portfolio includes all projects and programmes relating to water treatment plants, water quality, trunk watermains, reservoirs, energy efficiency and dam safety;
- (2) Wastewater Portfolio includes all projects and programmes relating to wastewater treatment, sludge management, trunk networks and drainage area plans; and
- (3) Networks Portfolio includes leakage reduction programme, water networks regional contracts, growth and development programmes and sewer rehabilitation.

The above table lists those projects in County Tipperary which form part of the water and wastewater portfolios.

In respect of the Capital Delivery element of the Investment Plan, these ongoing programmes are designed to prioritise spending as effectively as possible, by identifying where funding is most needed through a focus on specific asset condition and performance, identifying root causes of problems and addressing these.

The programme addresses issues such as:

- water quality;
- water availability;
- health and safety;
- environmental regulatory compliance (per the Environmental Protection Agency);
- public health and environmental risk;
- energy efficiency; and
- maintaining levels of service through addressing underperforming assets.



All projects put forward by Tipperary County Council are reviewed by Irish Water before approval.

As part of Capital Delivery, projects are underway in County Tipperary under a number of headings. The following update describes the current position on a number of these projects in relation to water and wastewater.

(A) NETWORKS PORTFOLIO DELIVERY (WATER):

Irish Water has established a new contractor framework to replace the existing frameworks and has appointed Shareridge Limited to the Mid-West Region which covers Counties Tipperary, Limerick and Clare.

The scope of services covered by this framework includes the following:

- new watermains and service laying;
- below ground network rehabilitation work;
- backyard lead replacement;
- District Metering Areas (DMA) establishment;
- pressure reducing valves (PRV) works; and
- minor works to include leak repair, public side lead works and metering.

(1) Watermains Rehabilitation Works:

(1.1): 12.05 kilometres of new watermains completed in 2019 at Cordangan to Ballyglass, Tipperary; Clonmore; Tullaheady, Nenagh; Ardloman to Ballyglass, Tipperary; and at Killenaule to Ballinunty.

(1.2): New watermains of 1.0 kilometres are ongoing at Tully's Cross to Birdhill.

(1.3): A further 0.95 kilometres are at design stage, including Templetouhy (0.55 km) and Ardfinnan Village (0.40 km).

(1.4): Irish Water 2020 proposed works: Ballinard Bridge, Fethard (0.163 km); Abbey Road/Marlfield Road, Clonmel (1.68km); and Davis Road, Clonmel (0.48 km).

(1.5): Back yard services replacement in Thurles ongoing: Seán Treacy Avenue, Ard Mhuire, Loughtagalla, Bohernamona Road, Bohernanave, St. Brendan's Terrace, St. Enda's Terrace, St. Ita's Terrace, St. Colomba Terrace, St. Ailbe Terrace, Innisfallen Avenue, Butler Avenue, Iona Avenue, The Crescent and Stradavoher.

(1.6) Irish Water hosted a public information meeting on 10 July 2019 at the Tipperary Excel, Mitchell Street, Tipperary in relation to its proposal to replace backyard services at the following locations in Tipperary:

Avondale Crescent, Boston Villas, Canon Hayes Park, Derby Terrace, Fr. Mathew Street, Glenview Square, Hill Terrace, Lacey Villas, Marian Terrace, St. Michael's Avenue, Martin Breen Terrace, Murgasty Cottages, O'Connell Road, Dillon Street, O'Duffy Terrace, Seán Allen Terrace, St. Michael's Avenue, St. Patrick's Avenue, Dawson Villas and Station Road.

No start date has been indicated by Irish Water.

- (1.7): Backyard service replacement design is ongoing for the following locations in Clonmel: Glenegad Road, Irishtown Upper and Abbey Road.
- (1.8): DMA establishment is ongoing in the Clonmel, Fethard and Dundrum Regional Water Supply Schemes.
- (1.9): Fix works are ongoing in the Carrick-on-Suir and Tipperary Town Water Supply Schemes.
- (1.10): Leak detection works ongoing in Clonmel Town Water Supply Scheme and in the Fethard, Dundrum, Ardfinnan and Galtee Regional Water Supply Schemes.
- (1.11): First fix leak repairs ongoing in Ardfinnan and Burncourt Regional Water Supply Schemes.
- (1.12): Pressure logging ongoing in Clonmel as part of pressure reduction works.
- (1.13): Non domestic meter replacements ongoing in Tipperary.

(2) National Disinfection Programme:

Irish Water is undertaking a National Disinfection Programme. This Programme will:

- improve drinking water quality;
- ensure compliance with the European Union (Drinking Water) Regulations 2014, as amended;
- remove supplies from the Remedial Action List (RAL) as maintained by the Environmental Protection Agency;
- reduce the risk of the issue of Boil Water Notices or the formation of trihalomethanes (THM); and
- provide improved control of the disinfection systems.

The Disinfection Programme will be carried out in 2 phases:

Phase 1: Water Treatment Plant Assessment:

This stage involves the assessment of the condition and performance of the existing disinfection systems at water treatment plants across the country. This will determine the works required to ensure that the treatment plant disinfection process meets the specified requirements.

Phase 2: Necessary Upgrade Works:

Some of these works may include upgrade of chemical storage and dosing infrastructure, upgrade of ultraviolet (UV) disinfection systems, upgrade of monitoring systems and generation of Critical Process Alarms.

The following update describes current progress on the National Disinfection Programme in County Tipperary in respect of Phase 2 Necessary Upgrade Works at various locations throughout the county:

- (i) Galtee Regional WTP and Monroe WTP at process proving;
- (ii) Design walkthrough completed and trial holing at Lingaun, Carrick-on-Suir WTP;



- (iii) Trial holing completed at Dundrum WTP;
- (iv) Civil works ongoing at Crotty's Lake, Carrick-on-Suir WTP;
- (v) Kiosks delivered at Coalbrook WTP; and
- (vi) Snagging ongoing at Templetny WTP and Mullenbawn, Fethard WTP.

(3) Treated Water Storage Programme:

Irish Water has appointed RPS Consultants to assist the progression of the assessment, design, planning, procurement and construction administration/supervision of treated water storage reservoirs for water supply schemes in Drumroe, Ballyporeen; Cappaghmagarrane, Mullinahone; Kilcommon; and Lorrha. All works have been postponed.

(B) NETWORKS PORTFOLIO DELIVERY (WASTEWATER):

Irish Water has appointed AECOM (Project Management) and Terra Solutions contractor to carry out sewer network rehabilitation works as part of regional sewer rehabilitation projects. The scope of works within each regional contract will be defined gradually through inputs from Water Services engineers, closed circuit television (CCTV) surveys, etc., to identify and prioritise asset upgrade requirements. Locations in Carrick-on-Suir, Cashel, Fethard, Rosegreen and Cahir have been identified for surveys by USA Limited.

No start date has been indicated by Irish Water.

(1) Wastewater Inlet Works, Storm Tank and Sludge Programme:

Irish Water has procured J.B. Barry and Partners Limited as Engineering Consultants to assess a number of wastewater treatment plant sites to assess if the provision of new inlet works, storm tank, sludge treatment (or combination of these) would be worth progressing to improve plant operation. The sites identified are Borrisokane, Kilsheelan, Holycross and Limerick Junction. A preliminary design review is ongoing. The provision of any identified works will require a prior grant of permission from Tipperary County Council as planning authority.

(2) Sludge Dewatering Satellite Centre Programme:

Irish Water has procured Jacobs Engineering Ireland Limited as Engineering Consultants to investigate a number of wastewater treatment plant sites to assess their suitability for a sludge dewatering satellite centre. The data gathering stage is ongoing.

The Sludge Dewatering Centre (SDC) Programme involves an assessment and a feasibility study of 15 sites nationally (which include Thurles and Roscrea) and the advancement of priority sites to construction.

(3) Flow Monitoring and Sampling Programme:

A Flow Monitoring and Sampling Programme is underway at a number of wastewater treatment plants throughout the county.

(4) Provision of Chemical Bulk Storage Tanks:



The provision of chemical (ferric sulphate/chloride) bulk storage tanks is planned for a number of wastewater treatment plants throughout the county.

(5) Small Wastewater Treatment Plant Improvement Programme:

Under the Small Wastewater Treatment Plant Improvement Programme, the wastewater treatment plant at Carrick Street, Mullinahone was identified for improvement works. A grant of permission issued to Irish Water by Tipperary County Council, as planning authority, on 25 September 2018 to upgrade the wastewater treatment plant, to include construction of inlet works, new process units and below ground storage tanks, landscaping and associated ancillary works including new below ground pump chambers and pipework.

The documentation submitted by Irish Water with the planning application indicated that the population equivalent of the agglomeration of Mullinahone is 608. Consequently, it is in receipt of a licence from the Environmental Protection Agency.

The above works are in progress with anticipated completion in Q1 2020.

(6) National Certificate of Authorisation Programme:

Wastewater treatment plants which serve an agglomeration where the population equivalent is less than 500 are in receipt of a Certificate of Authorisation from the Environmental Protection Agency as the environmental regulator. Those plants serving a population equivalent in excess of this threshold are in receipt of a licence from the environmental regulator.

Irish Water has a National Certificate of Authorisation Programme (NCAP). Pursuant to this programme, feasibility studies and site investigations are underway in relation to a number of wastewater treatment plants throughout the county which are in receipt of the said certificate of authorisation.

CONCLUSION:

It should be noted that progression of the above projects is dependent on Irish Water and on the availability of the resources necessary to deliver same. Engagement by Water Services with Irish Water is ongoing in respect of the above.

COUNCIL WORKSHOP WITH IRISH WATER:

Workshops with Irish Water for the elected members have taken place at the Civic Offices, Thurles on 27 October 2017, 12 April 2018, 02 October 2018, 03 April 2019 and on 30 September 2019. It is planned to hold the next workshop in late March/early April 2020, on a date to be agreed.

RURAL WATER PROGRAMME:

The Rural Water Programme principally covers the following:

- (i) group water schemes; and
- (ii) group sewerage schemes, the provision of which requires the active participation of the householders concerned.



The focus of the Rural Water Programme for 2020 in respect of group water schemes is to address remaining inadequacies in the quality of drinking water so as to ensure compliance with the priorities set down in the European Union (Drinking Water) Regulations 2014, as amended, through:

- (i) the provision of treatment and disinfection facilities;
- (ii) source protection measures; and
- (iii) the rehabilitation and upgrade of distribution systems.

The annual Capital Grant Allocation from the Department of Housing, Planning and Local Government (DHPLG) enables expenditure by group water schemes on capital expenditure under the headings noted in the table below. The table shows the 2019 allocation and actual investment in 2019. €344,757 will be carried forward to 2020 along with the 2020 allocation. The average investment is €500,000.

2019:	Measure 1 Source Protection	Measure 2(a) Public Health	Measure 2(b) Amalgamation and Rationalisation	Measure 2(c)	Measure 3(b) Improve Existing (Conservation)	Measure 5 Transition to IW	Measure 6 Community Connect to IW	Measure 7 Research Innovation	Totals
Allocation:	€105,250	€49,128	€272,000	€0	€306,332	€68,120	€7,500	€2,000	€810,000
Invested:	€2,757	€38,622	€88,463	€106,310	€243,052	€9,552	€923	€0	€489,677

Progress on the above programme of work was reviewed by the Rural Water Committee at its meeting at Civic Offices, Thurles on 14 January 2020. The next meeting of the Committee is scheduled for 12 May 2020.

Annual Maintenance Subsidy for Group Water Schemes (GWSs):

Annual Maintenance Subsidy (AMS) payments in 2019 were €547,291.21 distributed over 72 GWSs. An invitation to GWSs to apply for AMS was forwarded to 73 GWSs on 10 January 2020. Shortly GWSs will be required to make their AMS application electronically and to one local authority (per a shared service). GRWs will be assisted in their applications.

The Rural Water Programme also covers the following and expenditure on these grants is recoupable from the DHPLG:

- (i) grants for the provision or necessary improvement of an individual water supply to a house (known as well grants);
- (ii) grants payable pursuant to the Domestic Wastewater Treatment Systems (Financial Assistance) Regulations 2013 (it should be noted that the site inspections, etc. are carried out by the Environment and Climate Action Section) (known as septic tank grants); and
- (iii) grants payable pursuant to the Domestic Lead Remediation (Financial Assistance) Regulations 2016 (known as leads piping grants).

Further details on these schemes follows:

(i) Well Grants:



Payments amounted to €115,829.92 during 2019 and 61 applicants were assisted via this measure. 82% of grants paid were at the maximum of €2,031.58. The number of applications received, as at 24 February 2020, is 10. At that date, 9 applicants have been paid, all at the maximum grant payable, and totalling €18,184.

(ii) Septic Tank Grants:

During 2019, 2 applications received and paid a total of €8,000.00. No applications have received to date (as at 24 February 2020).

(iii) Lead Piping Grants:

During 2019, 3 applications received and 2 paid a total of €7,949.80. No applications have been received to date (as at 24 February 2020).

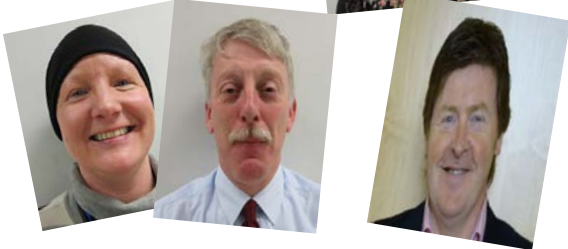
Trees on the Land Project 2020:


Trees on the Land is a cross-border initiative working to establish young native trees across the island of Ireland. It runs an annual tree planting event where landowners throughout the 32 counties turn out to plant their trees on a Saturday in February, which, in 2020, was Saturday, 15 February. Its vision is to establish tree cover and woodland in rural and urban areas, which will grow for many years and provide valuable resources, beneficial ecosystem services and a lasting legacy for future generations.


In 2019 Tipperary County Council hosted 2 sort and collection teams and venues, 1 in Clonmel and 1 in Nenagh. The Rural Water Programme facilitated 7,800 plantings of native Irish trees in February 2019. In 2020, with a further point in Thurles and the help of some former colleagues, the Rural Water Programme has facilitated 12,800 plantings.


The Rural Water Programme wishes to acknowledge the assistance provided by staff in the Fire and Emergency Services, Thurles Municipal District and those staff located at Ballingarrane House, Clonmel, and for the use of their premises. This assistance was particularly appreciated during periods of inclement weather. A total of 12,800 bare root trees were sorted for collection by 55 persons.

The Trees on the Land Project has a goal of planting 1 million trees in Ireland in February 2020. The current year has realised its biggest number of plantings at 250,000. Tree species distributed are alder, hazel, scots pine, birch, black and white thorn, roan and beech. Some heritage apple trees were distributed also. The Rural Water Programme will engage with this project again in 2021. Further details, including how to make an order for trees, are available from the Rural Water Programme staff, who are based at Water Services, Civic Offices, Nenagh.



Ballingarrane House, Clonmel
Team  Caroline O'Herlihy, Staff
Officer; Pat Holland,
Administrative Officer; Rosemary
Purcell, Clerical Officer; and Eddie
Loughnane, Administrative Officer.

Thurles Team  Sheila
Ryan, Clerical Officer;
Catherine Fogarty, Senior
Library Assistant; and
Adrian Smyth,
Development Officer,
Biodiversity, National
Federation of Group Water
Schemes.

Nenagh Team  Mary
Stephens, Clerical Officer; Jim
McGuire, former Senior
Engineer; Triona Collins, Senior
Staff Officer; Kevin McDonnell,
Environmental Technician Grade
1; P.J. Corrigan, former
Administrative Officer; former
Councillor Mattie Ryan; and
Denise Laffan, Clerical
Officer.

HOUSING DIRECTORATE



New Policy/Strategic Issues

Policy Changes/Updates	Current Position/Progress made	Next Stage
Policy & Practice - Review of Void Management	Scoping document is being prepared on review of current practice; review of practices in other counties & options to be considered	Working Paper to be brought before the SPC once prepared
Review of Housing Allocation Procedures & Potential of Choice Based Letting	Work has commenced on review of current practice; review of practices in other counties & options to be considered	Working Paper to be brought before the SPC once prepared
Review of Housing Adaptation Grants	Work ongoing on the implementation of the new guidelines for Housing Adaptation Grants. Discussed at SPC level and recommendation has been made for consideration by Council	Presentation to the Council to be made at the March meeting

Housing Delivery

The Department of Housing, Planning and Local Government identified a Target of 625 Social Housing Units to be delivered by Tipperary County Council in conjunction with the Approved Housing Bodies for the period 2018-2021 as part of Rebuilding Ireland, through Build, Acquisition, and Long Term Leasing. This is in addition to separate HAP and RAS targets.

To date a total of 459 units of accommodation have been provided in Tipperary as part of the 2018-2021 programme or 73% with 50% of the timeline remaining.

The 2018-2021 Housing delivery programme continues to be rolled out with a number of projects commencing on site in Q1 2020, Stage 3 approvals to proceed to tender have been granted recently and we currently have 33 houses at two locations in the Part 8 planning process with additional schemes to be advertised in the coming weeks.



Rental Accommodation Scheme (RAS) & Long Term Leasing (LTL)

New RAS properties incl Voluntary units	21
New LTL properties incl AHB units	33
Rent Reviews carried out 2020	106
Contract Renewals 2020	2

Housing Assistance Payment (HAP)

HAP Tenancies set up in 2020	41
Total Active HAP Tenancies	1758

2019 Construction Programme

<i>Address</i>	<i>No of Units</i>	<i>Current Status</i>	<i>Next Stage</i>
Coolnamuck Road, Carrick on Suir	30	Draft Masterplan prepared and being reviewed	Stage 1 submission to Dept
Ardcrone	4	Stage 2 Approved	Appointment of Design Team
Camphill Communities, Carrick on Suir	7	Stage 2 Approved	Submission of Planning Application
Moyne	7	Stage 2 Approved, Design Team Appointed	Part 8 Planning
Donohill	4/8	Part 8 being prepared	Part 8 advertisement
Mullinahone	10	Part 8 advertised	Part 8 Approval
Ballyclerihan	14	Part 8 being prepared	Part 8 advertisement
Borrisoleigh	12	Stage 2 Approved ,	Part 8 Planning
Two Mile Borris	23	Part 8 advertised	Part 8 Approval
Bansha	14	Part 8 being prepared	Part 8 advertisement
Glencarrick,Roscrea	10	Scheme on hold pending resolution to access issue	Scheme on hold
121 Ard Na Greine, Clonmel	2	Stage 3 submitted	Stage 3 Approval
Mulcair View, Newport	11	Stage 3 Approved	Proceed to tender
Cormac Drive, Nenagh	12	Stage 3 Approved	Proceed to Tender
Thurles Lions Trust, Stanwix Homes, Thurles	19	Stage 3 Approved	Proceed to Tender
Portroe	14	Stage 3 Approved	Proceed to Tender
Cluid Housing Association, Glenconnor, Clonmel	9	Stage 3 submitted	Stage 3 Approval
Abbey Street, Cahir	10	Contractor Appointed	Commencement on Site
Borrisokane	16	Contractor Appointed	Commencement on Site
Mill Road, Thurles	28	Contractor Appointed	Commencement on Site
Knockanrawley, Tipperary	28	Contractor Appointed	Commencement on Site



Templetuohy	10	Contractor on Site	Delivery 2020
Mitchel Street, Thurles	1	Contractor on Site	Delivery 2020
Cloughjordan	2	Contractor on Site	Delivery 2020
Gortnahoe	5	Contractor on Site	Delivery 2020
Glenconnor, Clonmel	26	Contractor on site	Delivery 2020
Turnkey project at Strylea, Fethard	3	Turnkey, Works in Progress	Delivery 2020
Mill River, Carrick on Suir Tuatha AHB	22	Turnkey, Works in Progress	Delivery 2020
Turnkey project at Abbey View, Fethard	21	Turnkey, 21 units completed	
Turnkey at An Grianan, Killenaule	14	Turnkey, 14 units completed	
Co Operative Housing Ireland, Ashgrove, Thurles	17	Turnkey, 10 units completed	Delivery balance Q1 2020
Turnkey at An Ardan, Borrisokane	13	Completed	
An Duiche, Tipperary Town, Respond	43	Turnkey, 43 units completed	
Thurles Lions Trust, Monastery Close, Thurles	34	Completed	
Gortataggart, Thurles	2	Completed	
Mulcair View, Newport	3	Completed	
Treacy Park, Carrick-on-Suir	1	Completed	
The Barracks, Borrisoleigh	2	Completed	
Cabragh Bridge Traveller Accommodation	6	Completed	

The Department of Housing, Planning, Community and Local Governments 4 stages of approval are:
Stage 1: Layout Design and confirm approval of scheme for Expenditure
Stage 2: Assess project prior to Statutory Approval Submission
Stage 3: Approve Detailed Design Solution and Pre Tender Cost Estimate
Stage 4: Review Tender Returns in advance of Contract Award



Syrian Refugee Resettlement Project

Tipperary County Council is housing 45 families in 2020 as part of Ireland's international commitments arising from the humanitarian crisis in Syria. In 2019 an interagency steering group was established to assist the resettlement process and a scoping exercise was undertaken to determine the most appropriate locations to house the families. Arising from this work, four locations were identified (Nenagh, Templemore, Tipperary Town, and Clonmel). There was also a competition undertaken and Youth Work Ireland (Tipperary) won the tendering process to be the implementation partner for this project. They will provide resettlement assistance for an eighteen month period and establish a support structure for the families once the project is completed. The first families are to be housed in April 2020 with the remaining households to be settled by September 2020. Engagement is ongoing with all relevant Districts and a Communication strategy has been agreed and will be rolled out in the coming weeks with the relevant communities and local elected members

Energy Efficiency

Tender documentation for the initial Phase 2 Energy Efficiency works are currently being prepared in advance of an anticipated 2020 budget allocation. Phase 2 will focus on the fabric upgrade to the remaining houses with solid/hollow block wall construction and in situations where dwellings have poor performing single glazed windows or defective doors.

Housing Grants

The Council received a total allocation of €3,220,545 in 2019 for Private Housing Adaptation Grants. The Council committed in full this allocation by November 2019 and sought additional funding in the amount of

€441,900 from the Department. This brought the full expenditure for Private Housing Adaptation Grants to €3,632,444. The Council received a total allocation of €555,556 for Local Authority DPG's in 2019 but got final approval for €567,880. Housing has been informed that specific grant allocations will be issued in mid 2020. However, all LA's can spend up to 65% of their previous years allocation pending receipt of their full 2020 allocation in order to progress works throughout the year.

Applicants who are seeking a grant for roof insulation, wall insulation, boiler and heating control upgrades, solar panels, etc should contact the Sustainable Energy Authority of Ireland (SEAI) - Tel: 1850 927000 for more information, as these works are not available under the Housing Grants Schemes.

New Grant guidelines have been introduced for 2020 and these have been brought before the SPC for discussion and recommendation. A workshop has also been held with Members to advise them of the changes to the scheme and a full report is being brought to the Council for their consideration.



The table below outlines the details in relation to Grants at 31/12/2019.

Grants 2019	BUDGET	Total Amount Approved	Number of Applications Approved	% of Budget
HOUSE ADAPTION GRANT PEOPLE WITH A DISABILITY (HGD)	€2,792,894	€2,792,894	195	100%
MOBILITY AIDS GRANT (MAG)	€157,949	€157,949	31	100%
HOUSING AID FOR OLDER PEOPLE (HOP)	€636,802	€636,802	108	100%
TOTAL	€3,587,645	€3,587,645	334	100%
Local Authority DPG Grants	€567,880	€567,880	42	100%

Please note, the Occupational Therapist Budget for assessing applications is not included in the above figures but is covered by the 2019 allocation.

Voids

Number Completed from 01/01/2020 to 31/01/2020	6
--	---

Vacant Houses - Position as at 31st January, 2020

District	Approved Applicants	Vacant Houses	% vacant houses -v- overall housing stock
Carrick	362	44	0.80%
Tipperary-Cahir-Cashel	826	69	0.70%
Clonmel	660	30	0.60%
Nenagh	764	62	1.20%
Templemore/Thurles	896	67	1.30%
Total	3508	272	5.20%

Offers of Tenancy in 2019

	Offers	Accepted	Pending	Refused	Nominations to AHBs
Carrick	59	45	1	13	26
Tipperary-Cahir-Cashel	60	41	4	15	68
Clonmel	65	52	2	11	11
Nenagh	45	34	1	10	5
Templemore Thurles	95	73	1	21	20
TOTALS	324	245	9	70	130



Buy and Renew

The Buy and Renew scheme is designed to support local authorities (and approved housing bodies) to purchase and renew vacant housing units in need of remediation and make them available for social housing. It is a companion strategy for the Repair & Lease scheme, providing additional social housing options. Buy and Renew can target the purchase of both disused and older vacant homes and assist in the improvement of derelict and disused areas within our villages and towns.

It is recognised that the elected members have significant local knowledge and this has proved beneficial to date.

Rebuilding Ireland Home Loan

The Rebuilding Ireland home loan is a Government backed mortgage which was introduced on 1st February 2018. You can borrow 90% of the market value of the property to a maximum of €250,000 in Tipperary. This loan offers two rate products 2.745% fixed for up to 25 years and 2.995% fixed for up to 30 years.

Rebuilding Ireland Home Loan Applications

01/01/2020 to 31/01/2020

Number of Applications Received	8
Number of Valid Applications Received	4
Number of Loan Applications Approved	1
Number of Loans Issued	2
Total Value of Loans Issued	€280,000

Tenant Purchase Scheme Allocations

01/01/2020 to 31/01/2020

Formal applications to purchase received	3
Applications approved (i.e. offer letter issued)	1
Sales completed	1
Total proceeds of sales received	€56,520.00



CORPORATE SERVICES AND HUMAN RESOURCES DIRECTORATE

Strategies/Policies/Plans

- Audit Committee appointed and Audit Committee Charter and Work Programme in place;
- SPC Scheme – Adopted Sept 2019
- Corporate Plan – Draft completed; For adoption March 2020
- Service Delivery Plan – April 2020
- Annual Report – June 2020

Corporate Plan 2020-2024

The Corporate Plan is the Council's strategic framework for future action over a 5 year period and is a reserved function of the Council.

In preparing the draft vision and statements of strategy, the Council formed an internal cross-directorate group to assist in drafting the Plan. This group met on a number of occasions during October and November 2019 to draft the main elements of the plan, following which the Council agreed its new vision statement and 4 statements of strategy at its December monthly meeting held on 9th December 2019;

Vision Statement

“Tipperary – A vibrant place where people can live, work and visit in a competitive and resilient economy, a sustainable environment and an inclusive and active community”;

Key Strategic Statements

“Our Economy”

Make Tipperary resilient by supporting innovation, enterprise growth and sustainable employment. Support a diverse and skilled workforce to enhance and develop our County.

“Our Environment”

Further development Tipperary's reputation as a green and sustainable environment achieved through future proofing our communities to be energy efficient and climate change ready. Support our citizens in protecting our environment for current and future generations

“Our Community”

Continue to develop Tipperary as an attractive place to live with sustainable and sensitive development. Build strong and confident communities with a sense of pride that are inclusive, equal and informed. Support the Arts and Lifelong learning, to create a rich and diverse heritage and culture

“Our People”

Build on the capacity and capability of our dedicated workforce, by providing training and development opportunities that seek to fulfil both organisational and personal goals. Recruit people with the appropriate knowledge and skills that will add further value to the delivery of high quality public services

Permission was sought from the elected members to extend the timescale for the preparation and adoption of the Tipperary County Council Corporate Plan to the March monthly meeting.

A further consultation process took place during February 2020, following which the final draft will be presented to the Corporate Policy Group prior to the Council meeting in March for approval. On adoption of the plan by the Council, the Corporate Plan 2020-2024 will be published on the Council's website.

Audit Committee

The last meeting of the Audit Committee took place on Wednesday 29th January 2020. The following items were discussed:



- Audit Committee Annual Work Programme 2019/2020
- Internal Audit Plan 2020
- Update on Outstanding Audit Recommendations
- Internal Audit Reports including:
Administration of Homeless Services & Governance Arrangements within Related Companies
- Auditing Culture
- NOAC Reports – Report No.23 Public Spending Code
- Local Government Auditors Management Letter
- Update on Review of Fraud and Corruption Policy and rollout

Annual Report 2019

Tipperary County Council is required under Section 221 of the Local Government Act 2001 to prepare and adopt an annual report not later than 30th June in relation to the performance of its functions during the preceding year and shall furnish a copy of the report to each member of the Council, the adoption of which is a reserved function.

Work has commenced on the collation and drafting of the Annual Report for 2019 and a draft of the report will be submitted to the Council at its April meeting.

Service Delivery Plan 2020:

The service delivery plan for 2020 is currently being drafted and will be submitted for the consideration of the Council in April 2020. This plan will be consistent with the budgetary provisions estimated to be necessary for the Council to carry out its functions during 2020. The adoption of the plan is a reserved function of the Council;

Performance Indicators:

2019 Indicators – Request for Data

For 2019, there are 39 local authority performance indicators covering the following areas:

Housing (H1 to H6); Roads (R1 to R3); Water (W1 and W2); Waste/Environment (E1 to E5); Planning (P1 to P5); Fire Service (F1 to F3); Library/Recreation (L1 to L2); Youth/Community (Y1 and Y2); Corporate (C1 to C5); Finance (M1 to M2); Economic Development (J1 to J4);

The following indicators have been amended since the 2018 Performance Indicator report:

- The guidance under H1 has been amended to clarify what properties should be included / excluded.
- The guidance under H5 has been amended to tie in with the DHPLG new annual return “Inspections of Private Rented Accommodation Housing (Standards for Rented Houses) Regulations 2019 Full Year Return – Inclusive Period 1 Jan 2019 to 31 December 2019”.
- The guidance under indicator R2 has been amended to include the unit cost of works in Euro per square metre.
- A new Water Indicator, W2, to establish the percentage of registered schemes audited in the year.
- A new Waste / Environment indicator, E5, to establish the % of energy savings since the baseline year in 2009.
- Two new Library Indicators. L1C, will record the library registered membership per head of population. L2B will record the annual per capita expenditure on collections over the period 01/01/2019 to 31/12/2019.
- Indicator M1 now includes M1:H which records the revenue expenditure per capita in 2019 when out of county /

shared service expenditure has been excluded for specified shared services – Only applicable to Dublin, Laois and Limerick;

Insurance Management

Public Liability/Pothole Claims to period 31st December 2019

Pothole - 70
Public Liability - 102
Total Claims – 172

Public Liability/Pothole Claims to period 31st January 2020

Pothole - 11
Public Liability - 12

Register of Electors

The Draft Register of Electors 2020/2021 was published on 1st November 2019. A Supplement to the Live Register 2019-2021 was prepared and printed on 28th January 2020 for the General Election February 2020. The live Register of Electors 2020/2021 was published on 1st February 2020 and came in to force on 15th February 2020.

Seanad General Election 2020

Ballot Papers for the forthcoming Seanad General Election will be issued on 16th March 2020. The Poll will close at 11 am. On 30th March, 2020. Each **elector** in the presence of the Meetings Administrator as an authorised person (no other person being present) shall be required to produce to the authorised person the following documents sent to him/her and arrange for the authorised person to sign a declaration of identity, which must be returned in the covering envelope to the Seanad Returning Officer:-

- ✓ The outer envelope

- ✓ The ballot papers(as respects which the authorised person shall satisfy himself that they are five in number, that they are unmarked and as to whether they are or are not duplicate ballot papers)
- ✓ The covering envelope (i.e. the envelope addressed to the Seanad Returning Officer),
- ✓ The ballot paper envelope

Separate correspondence will issue to each elector advising of dates that the authorised person will be available and it will be necessary for each elector to indicate by reply their preferred date/time and location so that appropriate arrangements can be made in Clonmel and Nenagh to facilitate same.

Graduate.ie Youth Engagement Programme

The Graduate.ie youth engagement programme, allows the Council to set 20 questions about the various topics which are relevant to its local authority e.g. democracy & participation, environment & waste management, library service, etc. The questions are available to all secondary school students in Co Tipperary over a 20 week period i.e. one question each week on the Graduate.ie website.

Arising from the 2019 programme, Miss Davina Ryan, Year 4, Presentation Secondary School, Clonmel was the winner of a free 4 day educational trip to Brussels, Luxembourg and Strasbourg along with 23 other students from Ireland and 3 teacher supervisors.

The highlight of their trip will be one full day at the European Parliament in Strasbourg where they will take part in a youth parliament (Euroscola). They will be

debating a number of pre-selected topics about the EU with students from across EU member states which will be an

Communications Strategy

Tipperary County Council’s Corporate Plan provides a vision for how we propose to deliver our services working with our communities, our citizens, our Councillors and our staff. Key to this is good






unforgettable educational experience for them. The prize for Davina was sponsored by Tipperary County Council.




communications across the Council to deliver our message and tell our story.


Some of the activities promoted since the last report include the following:-

Communication achievements January to March

January	
Tipperary Libraries Take a Closer Look Campaign	
Climate Action	
Wildlife Garden at Templemore Town Park following recent landscaping works	

<p>LEO</p> <p>Priming grant is designed to assist #Tipperary businesses in the growth phase from start-up to 18 months trading.</p>	
<p>Hedgecutting</p>	
<p>Launch of Tipperary Tourism website</p>	
<p>Launch of Nenagh 800 celebrations</p>	
<p>Knockanrawley contract signing €5.7 million contract for 28 new homes in Tipperary Town.</p>	

February	
<p>Restoring and pointing of the old stone walls which will form the boundary walls of the new liberty square car-park Thurles</p>	
<p>Works have commenced on the Town Centre Renewal Strategy for Thurles</p>	
<p>Green Awareness Day hosted by Tankerstown National School</p>	
<p>Dolans Supervalu, Cahir on Friday, 7th and Saturday, 8th February, 2020 for plastic free day</p>	
<p>Draft Corporate Plan 2020-2024</p>	

<p>National Library Open Day 29 February</p>	<p>National Library Open Day February 29: Take A Closer Look</p> 
---	--

March

<p>Seachtain na Gaeilge 1 – 17 March</p>	
---	--

<p>Local Enterprise Week Commencing Monday 2nd March</p>	<div style="display: flex; justify-content: space-around;"> <div data-bbox="683 936 1034 1243"> <p>Local Enterprise Office</p>  <p>BUSINESS CLINICS Nenagh, Roscrea & Thurles LIBRARIES</p> <p>Free Advice on</p> <ul style="list-style-type: none"> ✓ Business Set Up <small>Discuss Business Plans/ cashflow, marketing strategies</small> ✓ Growing your Business <small>Deal with issues of Growth and help with strategic plans</small> ✓ Grant Aid <p>During Local Enterprise Week one to one clinic with Business Adviser, Mary Ryan</p> <p>QUICK PROFESSIONAL ADVICE CALL NOW TO BOOK 0781 06 6200</p> </div> <div data-bbox="1042 936 1393 1243"> <p>Local Enterprise Office</p>  <p>BUSINESS CLINICS CARRICKONSUR AND CLONMEL LIBRARIES</p> <p>Free Advice on</p> <ul style="list-style-type: none"> ✓ Business Set Up <small>Discuss Business Plans/ cashflow, marketing strategies</small> ✓ Growing your Business <small>Deal with issues of Growth and help with strategic plans</small> ✓ Grant Aid <p>Monday 2nd March one to one clinic with Business Adviser, Ita Horan</p> <p>QUICK PROFESSIONAL ADVICE CALL NOW TO BOOK 0781 06 6200</p> </div> </div>
--	---

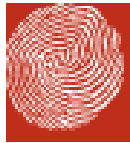
<p>St Patrick's Day festivals around the County</p>	
--	--

<p>National Tree Week 21 – 27 March</p>	
--	--

Communications focus

**Summary of some items PLANNED for promotion
April- June 2020**

Arts/Events/Festivals/Heritage/Museum



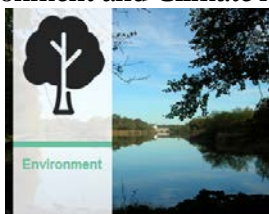
The Tipperary Bealtaine Festival which celebrates creativity in older age is currently in planning for May. This is a month long festival organized by The Arts Office in partnership with Tipperary Libraries with events planned to take place in Day Care Centres, Libraries, Arts Centres and community halls across the county in the areas of film, visual arts, music, literature, theatre and dance.

The aim of the **Tipperary Artist in Primary Schools Scheme** is to give pupils in schools all over the county the opportunity to work with a professional artist on a once-off unique project to be originated and planned between the artist and the school. 10 artists residencies in schools throughout the county have been selected by an independent selection panel to take place during 2020. Planned projects are exciting and varied across a range of artistic disciplines in the visual arts and music working with Tipperary based artists.

The **Second Level Print in Schools Exhibition** is an arts office initiative to support access to original works of art by secondary school students. This touring exhibition can be borrowed by second level schools as a support to the school curriculum. The exhibition will be displayed in Nenagh College during March and workshops in the processes involved in printmaking will take place in the school.

Tipperary Youth Theatre aims to make participation in the arts accessible to young people between 13 and 17 years and encourages the exploration and development of all arts forms in particular theatre and the performing arts. This initiative is part of the County arts programme supported by the Arts Council delivered by The Source Arts Centre in Thurles and Nenagh Arts Centre. The spring season of Tipperary Youth Theatre runs until April with a focus on a ten week skills development programme.

Environment and Climate Action



Fire and Rescue

- National Spring Clean
- Earth Day – 22 April
- Tidy Towns
- Test it Tuesday

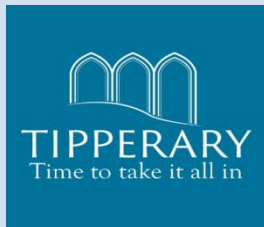


- Gorse Fires



- Invasive species awareness
- National Slow Down Day

Tourism



- Tourism Day Friday 17 April
- 1st anniversary of Suir Blueway

Libraries

Something for everyone



- Spring into Storytime
- Summer Stars



- Managing Tipperary's Rivers and Lakes initiatives

Local Government Service Catalogue – update

The first phase of the project is completed the Local Government Service Catalogue by functional area , the cataloguing of **650** public-facing services across **Housing, Environment, Planning, Roads and Transportation, Economic Development, Tourism Development and Local Enterprise.**

You can find draft catalogues on the LGMA website at www.lgma.ie/en/servicecatalogue



The next cataloguing steps

The finalising of the catalogue of approximately 130 services for Parks, Open Spaces, Public Realm and Community service. Then, work will commence on Libraries, Arts and Culture and the other outstanding functional areas yet to be catalogued, see listed below: -

Functional Area
Libraries, Arts and Culture
Heritage and Conservation
Human Resources
Corporate Services
Finance
Communications
ICT/Digital Services
Fire and Emergency Services
Water Services
Miscellaneous

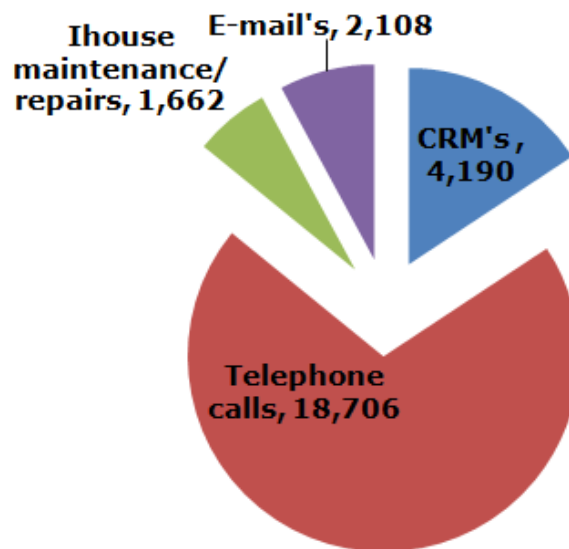
Customer Service Activity

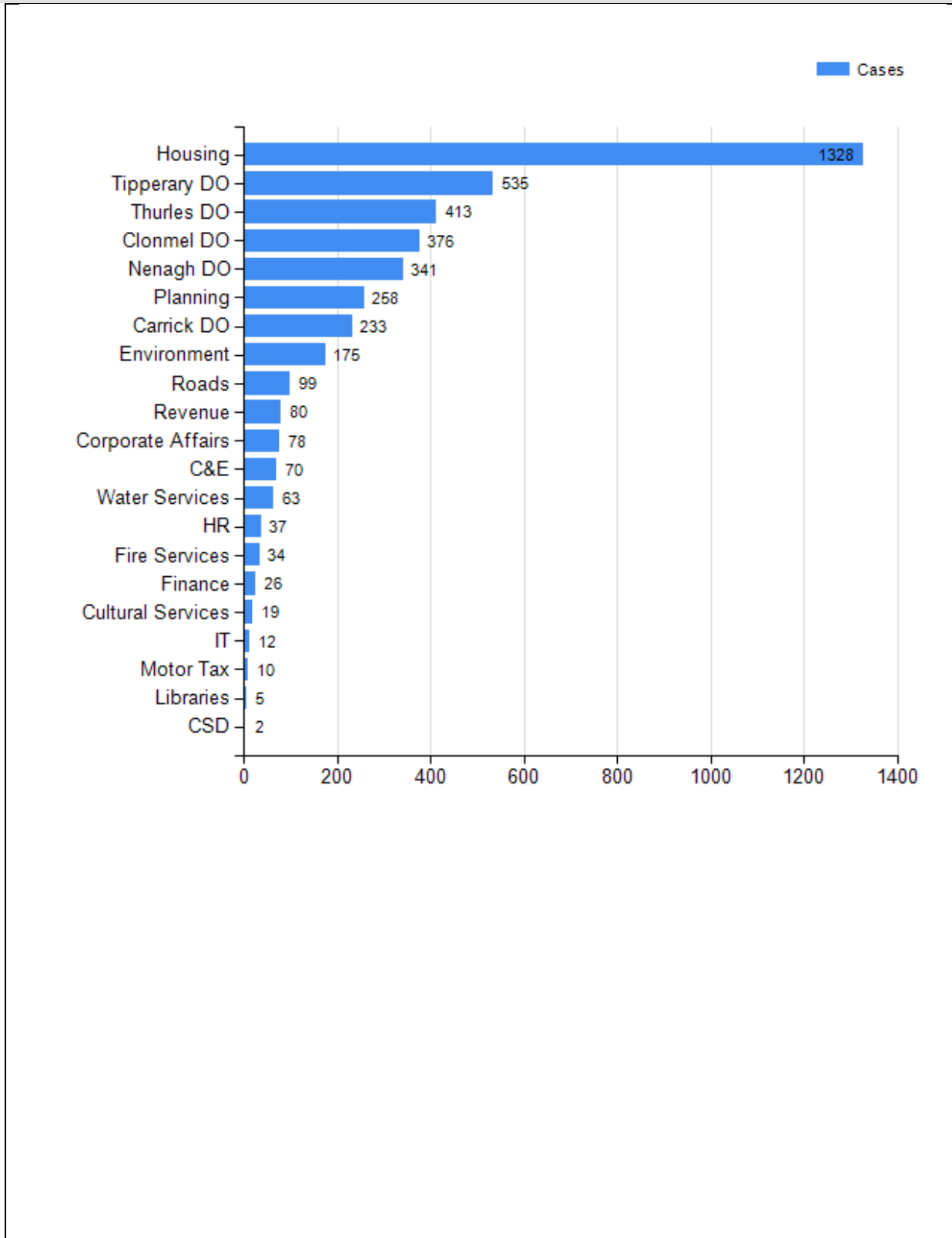
Period: 1 January 2020 – 29 February 2020

CSD staff also utilise the following systems for logging and looking up customer queries:-

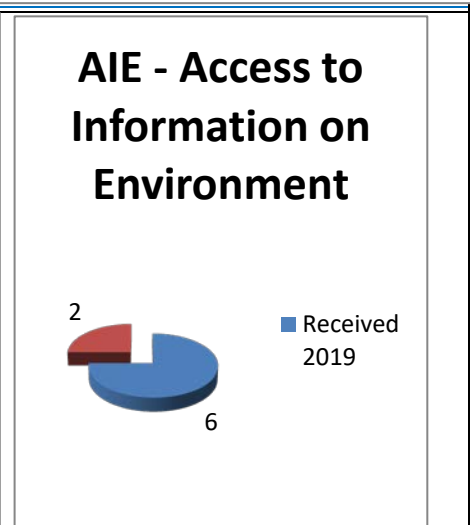
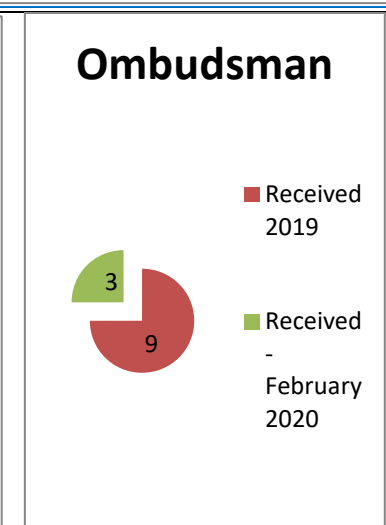
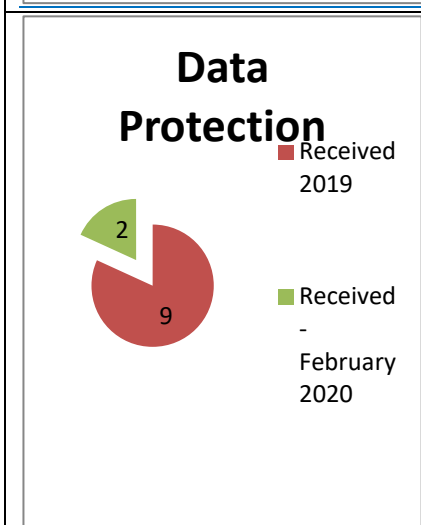
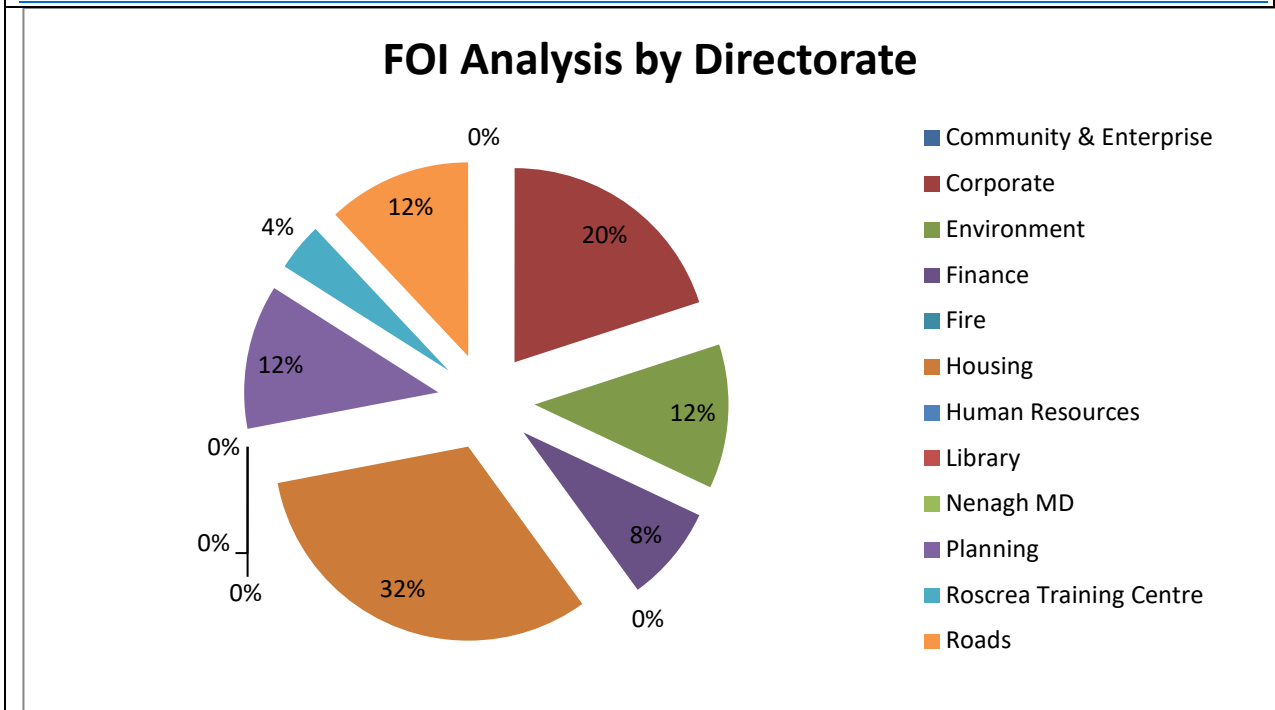
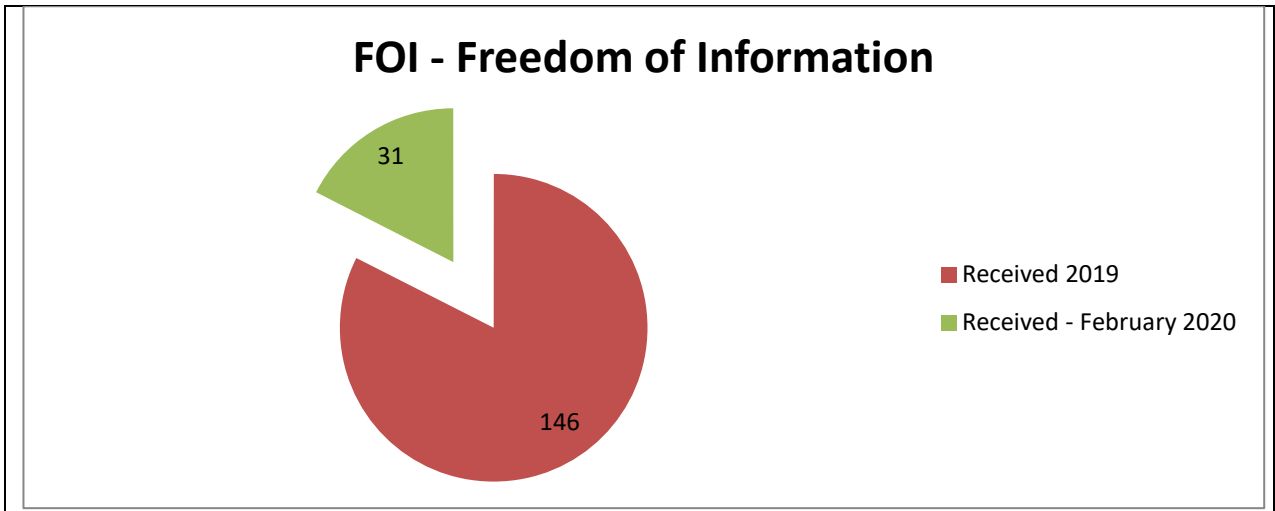
- Anti Social Behaviour Log
- Environmental complaints register
- Fix your street
- NVDF system (motor tax)
- Ihouse

Customer Service Statistics





Information Management





Property Management

Land Disposal - Section 183 Resolutions approved by Council and managed by CPU - Period to: 28 th February 2020			
Year	Approved	F/I Requests	Resolved
2018	27	21	6
2019	33	27	6
2020	4	2	2

Schedule of Property Transactions o/s

Clogheenafishoge, Ballylooby, Cahir
Main Street, Cashel, Co. Tipperary (Old City Hall)
Gortnahoe, Co. Tipperary
Ballintaggart, Callan, Co. Tipperary
Renaghmore, Grange, Barna, Thurles
Powerstown Demesne
New Street, Carrick-on-Suir, Co. Tipperary
Gortmakellis, Cashel, Co. Tipperary
Grangemockler, Nine-Mile-House, Carrick-on-Suir
46 James Connolly Park, Tipperary Town
Stereame, Nenagh North, Nenagh, Co. Tipperary
Roscrea Old Courthouse, Roscrea, Co. Tipperary
Ballinacloough, Nenagh, Co. Tipperary
Glenconnor, Clonmel, Co. Tipperary